

Quality Policy



Tony Gee and Partners LLP provide specialist design services to the construction industry. Our approach to quality is captured by the phrase 'design once, engineer right'. We are focussed on getting the design right first time and ensuring the engineering is correct. This is fundamental to the ongoing success and sustainability of our business where we endeavour to meet our commitments to our clients in full. We do this by providing specialist technical services on time and to a standard that enables all those involved in projects to undertake their work both efficiently and profitably.

Our vision is to achieve sustainable growth through enduring client relationships; we are committed to providing a quality service that our clients can rely on. Our mission is to develop solutions that meet or exceed our clients expectations, through innovative design and investment in people, processes and resources.

We aim to achieve this by:-

- Maintaining a robust, agile and effective management system that is certified to ISO 9001 consisting of policies, procedures and processes.
- Planning, monitoring and progressing management system objectives which drive a process of continual improvement.
- Encourage a culture where all staff take responsibility for quality, share knowledge and best practice across the business.
- Follow structured processes and training for all staff, which develop our efficiency and effectiveness.
- Obtaining and incorporating feedback from clients and developing opportunities by promoting strong working relationships.

The Management of Tony Gee are committed the implementation of this policy and ensure adequate training and resources are made available to do so. It is every employee responsibility to co-operate fully in the implementation of this policy. This policy is reviewed annually to ensure it remains effective and relevant to any changing facets of the industry.

Signed:

C J Young
Executive Managing Director

Reviewed Date: January 2024